
Security protocols against covid- 19

SECURITY AND SAFETY MEASURES DURING YOUR HOLIDAYS



NEPEYSO, SL

CASA LÁDICO
HOTEL BOUTIQUE

NEW HYGIENE STANDARDS

New cleaning equipment.

New cleaning and disinfection protocols. Cleaning tasks reinforcement.

Special prevention plan.

We develop special prevention and maintenance plan for the air conditioning, refrigeration and water circuit areas.

Protection equipment.

Personal protective equipment (PPE) and staff training for hygiene and food safety before the opening.

Laundry protocol.

A new laundry protocol during and after clients stay to prevent contamination.

Room cleaning and disinfection

Room cleaning will always be done in the absence of the client. Special attention will be paid to disinfect most common items, such as TV, telephone remote control, as well as the knobs and door handles.

Room and room articles disinfection

After each check-out room will be disinfected and left to air out for 2 hours.

Paper and trash disposal

Waste paper bin is removed from the room. We keep the bathroom waste bin with lid and double bag for non-manual usage.

Items removed from dry cleaning

Decorative elements that cannot comply with the new cleaning protocol (60 degree wash) are removed. For example: cushion, plaid, etc.

Dispensers and prevention kit

Hydroalcoholic hand solution dispensers are incorporated in common areas. Clients can ask for the prevention kit (masks, gloves and gel) at the reception, if desired.

PERSONAL SPACE

Information on COVID-19 prevention measures

Our guests will receive an email with the information on the measures taken by the hotel in order to maintain their security

New signage system

To inform our customers of new uses and the need to maintain a new interpersonal space

Protection screens

Protection screens will be installed in reception

Capacity reduction

Maximum capacity will be established in reception, lounges and outside terrace

Buffet

Breakfast will be served on request by our waiters. This will optimize the flow and limit food handling.

Digital concierge

Digital concierge incorporated through whatsapp for individual and group customer service